

# WOKINGHAM MEDICAL CENTRE



We're here to help, who to see at WMC

At Wokingham Medical Centre we have a large, multi-skilled clinical team who are here to help you. Selecting the right clinician will not only ensure you access the most appropriate clinical care but get it as quickly as possible.



## General Practitioners

The GP acts as a coordinator for a patient's care and is very often the first point of contact for diagnosis. GPs retain overall responsibility for individual patient care within the surgery. They work very closely with the rest of the clinical team to ensure patients' are receiving the appropriate care and treatment, and review complex cases with them as needed. GPs will very often call up for a range of tests to be undertaken by other team members or from external specialists e.g. hospital consultants. Care plans are agreed by a patient's GP again working with other clinicians both inside the Practice as well as with community teams. We operate a telephone triaging system which enables GPs to speak quickly with patients' to determine what is needed; sometimes this may require patients' to come in for a face to face appointment but very often things can be dealt with over the phone or the GP may refer the patients to another Practice clinician if more appropriate.

# Who is the best person to see?

This leaflet will help you to determine the best person to see. If you are still not sure, then ask any member of our Patient Services Team who will be pleased to guide you to the right person.

## **GP Registrars**

Are fully qualified doctors who are undertaking Royal College of General Practitioner training to become GPs. They undertake the same caseload as a GP but are supervised by an accredited training GP.

## **GP Pharmacist**

The Practice has its own pharmacists; they undertake patient medication reviews and can deal with most queries relating to patients' use of drugs and all aspects of medicines management. They have extensive knowledge regarding complex medication regimes and can assist patients in optimising the number of drugs they are taking and can advise on a range of drug safety related issues. Our pharmacists are available to assist care and nursing home patients and work with our local Clinical Commissioning Group on medicines management issues.





We're here  
to help

### **Nurse Practitioner**

These are highly experienced nurses who have undertaken additional training at degree level. This equips them with the skills required to take a medical history, examine, diagnose and prescribe. These highly skilled nurses have extensive specialist knowledge, run advanced nurse clinics and manage the care of patients with chronic diseases such as diabetes, asthma and COPD. Nurse Practitioners can alter drug doses and start new medication. They can request X-rays or order blood and urine tests. They can also refer to hospitals, physiotherapists, chiropody, audiology and many other specialities. They work seamlessly alongside the GPs and are able to quickly liaise with them when necessary.

### **Prescribing Nurse**

Nurse prescribers are very experienced practice nurses. They have undertaken additional training that allows them to prescribe. They are able to diagnose several medical conditions. They are either studying for the Nurse Practitioner qualification or will be doing so in the near future. Prescribing nurses undertake some chronic disease management clinics for conditions such as asthma and COPD, they also provide family planning and well woman clinics as well as undertaking routine treatment room duties.

# A large, multi-skilled clinical team, here to help you

## **Practice Nurse**

Practice Nurses are experienced nurses who care for a huge variety of patients. Their work includes specialised and compression dressings, immunisations (child and adult), cervical screening, travel clinics, diabetes, asthma, COPD and family planning.

## **Healthcare Assistant**

Health Care Assistants have a number of skills and are trained to undertake a range of duties previously undertaken by nurses. These include: taking ECG recordings, ear syringing, pre-clinic checks for diabetes and COPD, blood pressure recording, urine testing, removal of sutures and clips, minor dressings, and flu, pneumonia and B12 injections. They can offer advice on diet and healthy living.

## **Phlebotomists**

When patients need to have a blood sample taken, our phlebotomists will take them and arrange for them to be sent to the pathology lab for analysis. The results are then reported back to the GP for review. Results can be viewed on line through EMIS Patient Access along with your GP's comments about them. If you are not registered to use this service, then ask any Patient Services Team member and they will be delighted to help set this up for you.





# Quick Check

## Who does what at Wokingham Medical Centre?

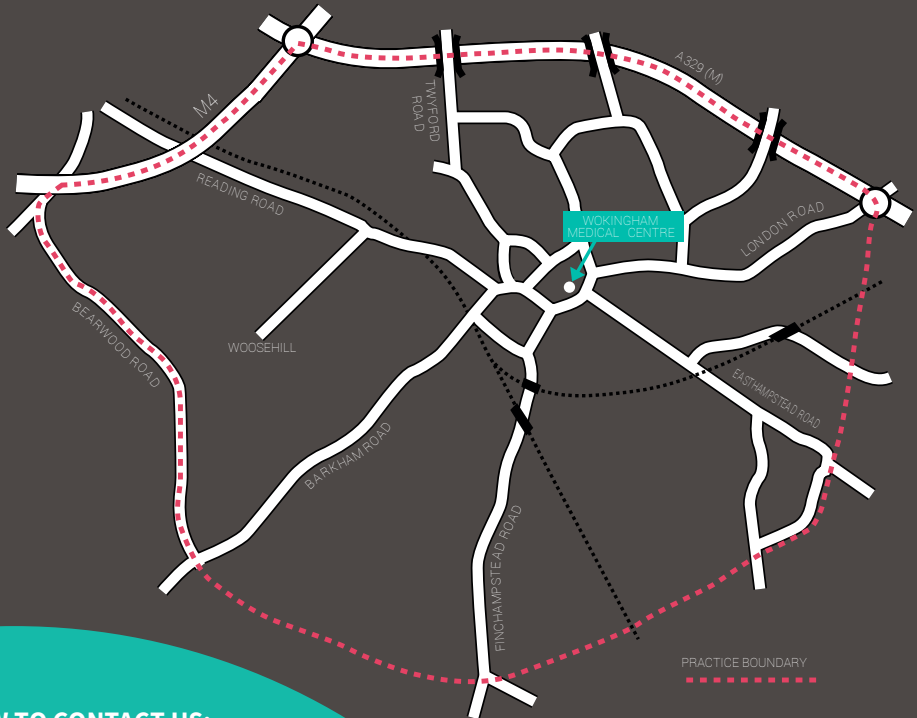
	Phlebotomist	HCA	Practice Nurse	Nurse Practitioner	Pharmacist	GP Registrar	GP
Taking Blood Samples	✓	✓	✗	✗	✗	✗	✗
Taking Blood Pressure	✗	✓	✗	✗	✗	✗	✗
ECG	✗	✓	✓	✗	✗	✗	✗
Wound dressings	✗	✓	✓	✗	✗	✗	✗
Ear irrigation	✗	✓	✗	✗	✗	✗	✗
New patient medicals	✗	✓	✗	✗	✗	✗	✗
Travel Vaccination and advice	✗	✗	✓	✓	✗	✗	✗
Flu Vaccination	✗	✓	✓	✓	✗	✓	✗
Childhood immunisations	✗	✗	✓	✓	✓	✗	✗
Pre diabetes clinic checks and tests	✗	✓	✗	✗	✗	✗	✗
Issue and sign acute prescriptions	✗	✗	✗	✓	✓	✗	✓
Issue and sign repeat prescriptions	✗	✗	✗	✗	✗	✗	✓
Pre COPD clinic checks and tests	✗	✓	✗	✗	✗	✗	✗
Care plan reviews	✗	✗	✓	✓	✓	✗	✓
Medication queries	✗	✗	✗	✓	✓	✓	✓
Medication reviews	✗	✗	✗	✓	✓	✓	✓
Chronic Disease Clinics (asthma, diabetes COPD)	✗	✗	✓	✓	✓	✓	✗
Hospital Referrals	✗	✗	✗	✗	✓	✗	✓
Imaging referrals (x-ray, ultrasound)	✗	✗	✗	✗	✓	✗	✓
Family Planning	✗	✗	✓	✓	✓	✗	✗
Emergency Contraception	✗	✗	✗	✓	✓	✗	✓
Neck and Shoulder pains	✗	✗	✗	✗	✓	✗	✓
Severe or unresolved coughs and colds	✗	✗	✗	✓	✓	✗	✗

	Phlebotomist	HCA	Practice Nurse	Nurse Practitioner	Pharmacist	GP Registrar	GP
Earaches	X	X	X	✓	✓	X	X
Chicken Pox	X	X	X	✓	✓	X	X
Measles	X	X	X	✓	✓	X	X
Vaginal infections	X	X	X	✓	✓	X	✓
Urinary Tract Infections	X	X	X	✓	✓	X	✓
Testicular lumps	X	X	X	X	X	X	✓
Ring pessaries	X	X	X	X	X	X	✓
Sick notes (after 7 days)	X	X	X	X	X	X	✓
Skin problems	X	X	X	✓	✓	X	✓
Sudden weight loss	X	X	X	X	X	X	✓
Convulsions or fits	X	X	X	X	X	X	✓
Central chest pain	X	X	X	X	X	X	✓
Prostate	X	X	X	X	X	X	✓
Prostap/Lutrate hormone injections	X	X	✓	✓	✓	X	X
Chronic kidney disease	X	X	X	X	✓	X	✓
Orthopaedic conditions	X	X	X	X	✓	X	✓
Patient Case Management	X	X	X	X	✓	X	✓
Mental health reviews	X	X	✓	✓	✓	X	✓
Referrals for private treatment	X	X	X	X	✓	X	✓
Referrals for not routinely funded or out of area treatment	X	X	X	X	X	X	✓

### And remember for added convenience

You do not need to book an appointment with a clinician to check your BP, height or weight, you can simply pop in when we are open and use our self-service Surgery Pod. Healthchecks are available for some patients aged between 40 and 74 years of age, we shall send eligible patients an invitation letter to attend at one of the local pharmacies.

# We are conveniently located



## HOW TO CONTACT US:

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[www.wokinghammedicalcentre.co.uk](http://www.wokinghammedicalcentre.co.uk)

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